

Serendipity Stables Policies

Signed Release of Liability Form

Not just for riders - Anyone who would like to interact with horses sign a release form. If you plan to bring someone new to the barn please have them/their parent/guardian print and sign a release form (available at Serendipitystablesite.com).

Payments

The first three lessons may be paid on an individual basis. The following lessons are to be **paid at the beginning of every month.**

Rescheduling/Cancellations

Students must **give two days notice if they are unable to attend** a lesson and would like to reschedule. Exceptions may be made for emergencies at the discretion of the instructor. If two day notice is not given/not able to be given then payment for that lesson is owed.

If a lesson is going to be rescheduled then it's the **rider/parent/guardian's responsibility to coordinate with the instructor** for a time for the make-up lesson. If the lesson is not made up within 30 days then the make-up lesson will be forfeited and payment will be owed.

If the instructor is sick or cancels a lesson then the lesson will be refunded.

Weather

Lessons will be canceled or rescheduled due to weather if there is:

- Hail
- Thunderstorms (lightning, pouring rain)
- Extreme wind/sited tornado
- Temperature is below 20 degrees or above 110 degrees

If you'd like to cancel/reschedule due to weather call the instructor. Lessons will be rescheduled at the discretion of the instructor. Calls should be made at least an hour prior to scheduled lesson.

Example A: it's drizzling rain and 35 degrees – the lesson will be rescheduled

Example B: it's drizzling off and on and 75 degrees – the lesson will probably not be rescheduled

Lessons canceled due to weather will be refunded.

Preparing the horse

Students should **arrive 30 minutes prior to scheduled lesson time** in order to prepare the horse and be on the horse, ready to ride at the scheduled lesson time (unless specifically told otherwise by the instructor).

Parents/guardians of young beginner rider's please learn horse safety, leading, grooming, tacking-up along with your child. The first three riding lessons the instructor will coach/supervise the student through the process at no charge. After the first three lessons it will be parent/guardian/rider's responsibility to prepare the horse. If the rider makes mistakes on the preparation process the **instruction on how to correct or prevent these mistakes will be part of the lesson.**

We're not just teaching riders how to ride. We're teaching horsemanship - which includes your entire interaction with the horse.

Teaching young children can be quite tedious and requires a lot of patience. If the parent/guardian prefers not to participate in the preparation process then they may pay the instructor: \$30 for 30 minutes to coach child to prepare horse.

Riding gear

Close-toed shoes and pants (not shorts) are required

Helmets are provided

After the first three lessons we recommend:

- riding pants
 - leggings are a comfortable budget option
- heeled boots
 - just paddock boots for riders 8 or younger
 - paddock boots with half chaps for 9 and above
 - tall boots if showing
- gloves
 - especially for winter

Dress in layers for winter

Lesson Frequency

To make steady progress we recommend lessons at least once per week. Twice per week typically more than doubles the rate of progress. If you'd like to ride more talk to the instructor about horses available for lease (so you may practice what is taught).